

Parental Consent Form

Why do I need to provide consent?

We require consent from you to collect personally identifiable information (PII) from your child for a number of reasons. Examples of why we may require your consent:

Free Chat - Players who state they are under 13 years of age are placed into Quick Chat, which only allows the user to select from a list of pre-defined words and phrases. Once a player reaches their 13th birthday, Free Chat facilities become available. If you would like your child to access Free Chat before their 13th birthday we require your consent.

Competitions - Jagex may hold competitions and offer prizes to participants. We may require PII in order to distribute prizes. If you are the parent/guardian of the child we require your consent in order for them to participate in competitions and/or receive prizes.

What personally identifiable information will you capture?

Personally identifiable information that we collect may include full name, address, phone number and/or email address.

How will you capture this information?

We may capture PII directly (such as within this form, or via direct email) or indirectly (e.g. free chat, forum posts etc).

How will you use the personally identifiable information?

Any information we collect may be used to improve our customer support service, verify any claims or requests submitted to us, make changes to user account settings/preferences, enforce our terms and conditions, improve our websites and products or for our own internal marketing and demographic studies. This may include, but is not limited to, communicating regarding new products, promotional items, game updates, special offers, questionnaires etc.

Information regarding additional possible uses of personally identifying information can be found within our Privacy Policy, accessible from the Jagex.com homepage. Before completing the form, we request you read our Parents' Guide, also located on the Jagex.com homepage.

By completing and signing this form, you hereby authorise Jagex Ltd to collect and use PII from the user of the stated accounts as set forth in our Privacy Policy. Please complete the form clearly, using BLOCK CAPITALS and place one character in each box, including any spaces.

Parent/Guardian Contact Details

MR/MS/MISS/DR:	<input type="text"/>	Surname:	<input type="text"/>
Forename(s):	<input type="text"/>		
Your phone number (inc. code):	<input type="text"/>		
Contact email address:	<input type="text"/>		
Home Address:	<input type="text"/>		
	<input type="text"/>		
	<input type="text"/>		
	<input type="text"/>		

Username of your child's accounts for which you supply consent:

1:	<input type="text"/>	3:	<input type="text"/>
2:	<input type="text"/>	4:	<input type="text"/>

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Declaration

I declare under penalty of perjury that I am the parent and/or legal guardian of the child who has created the account names I have listed above. Having read the Parents' Guide, I hereby give full permission for Jagex Ltd to collect and use personally identifiable information from my child.

I am wholly aware that with my consent given, Jagex Ltd may collect and use personally identifiable information as outlined above. Furthermore, I am also aware that my child may be able to communicate freely with other players within products owned and operated by Jagex Ltd and that this could result in them distributing personal information.

I confirm that both my child and I have read and fully understand the Rules of Conduct, Privacy Policy, the Online Safety Tips and the Terms & Conditions set forth on our homepages, such as RuneScape and FunOrb. I also confirm that Jagex Ltd. may collect and use personally identifying information from the user of this account as outlined in our Privacy Policy. Furthermore, I understand that the Terms & Conditions and Privacy Policy can be altered by Jagex Ltd at any time.

Signed	Date
.....	DD: <input type="text"/> <input type="text"/> MM: <input type="text"/> <input type="text"/> YR: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Once completed and signed, please fax or post both pages to us.

UK: 0844 588 6690
USA, Canada: 01144 844 588 6690
Australia: 01144 844 588 6690
Rest of the world: 0044 844 588 6690

Jagex Ltd
ICU, St. John's Innovation Centre
Cowley Road
Cambridge
CB4 0WS
UK

In certain circumstances, we reserve the right to verify your identity by calling the phone number provided.

Further help & advice

If you have a question regarding this process, any of the ways in which Jagex Ltd may use personally identifiable information or any of our safety features and you are unable to find an answer in our Parents' Guide, please email parents@jagex.com.

For tips on staying safe online, you may also wish to visit the following websites:

- Child Exploitation and Online Protection Centre (www.ceop.gov.uk)
- National Center for Missing & Exploited Children (www.cybertipline.com)
- Virtual Global Taskforce (www.virtualglobaltaskforce.com)
- Get Net Wise (www.getnetwise.org)
- Wired Kids (www.wiredkids.com)

